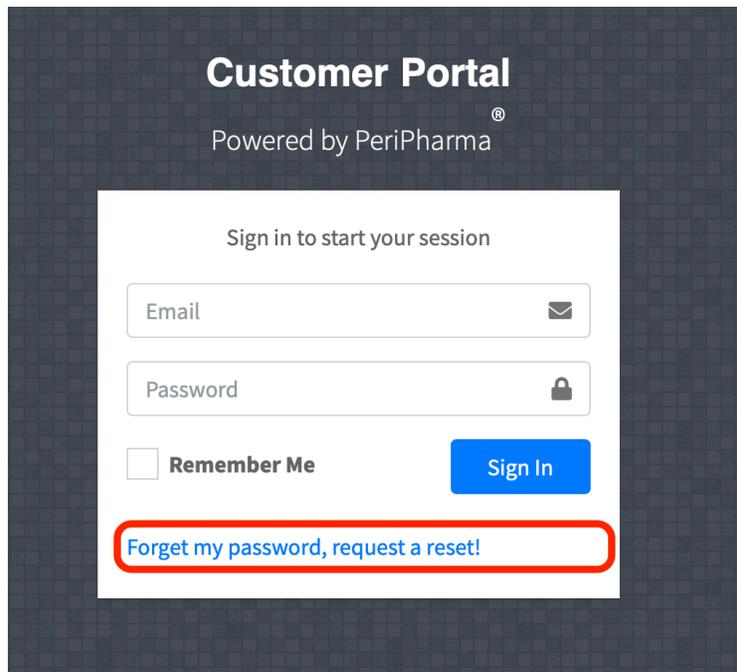


PeriShip Operational Portal Reset Password User Guide

Step 1: Please click “Forget my password, request a reset!” link.



Customer Portal
Powered by PeriPharma®

Sign in to start your session

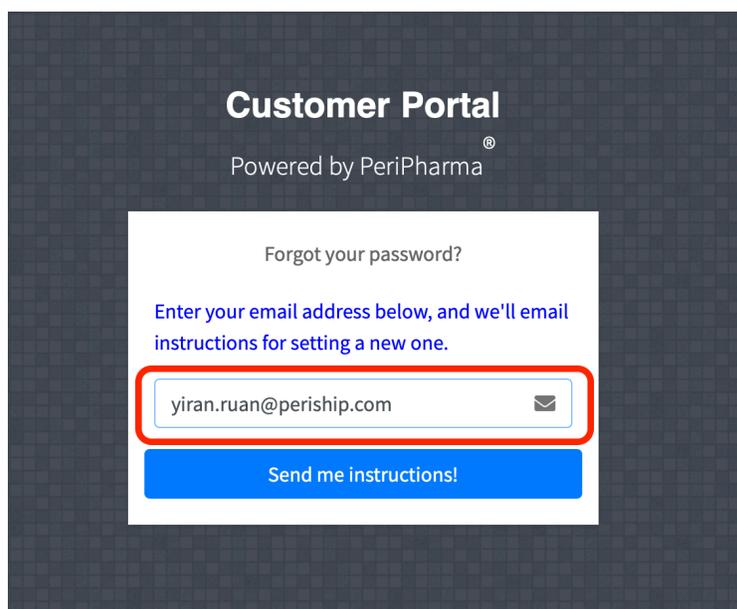
Email 

Password 

Remember Me

[Forget my password, request a reset!](#)

Step 2: Please enter your email address that you intend to receive the password reset link from PeriShip account support. Then, click “Send me instructions!”



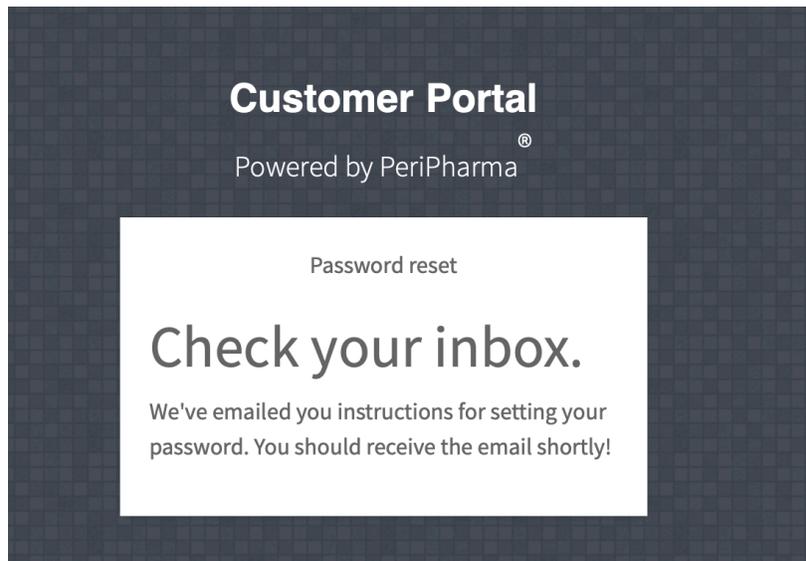
Customer Portal
Powered by PeriPharma®

Forgot your password?

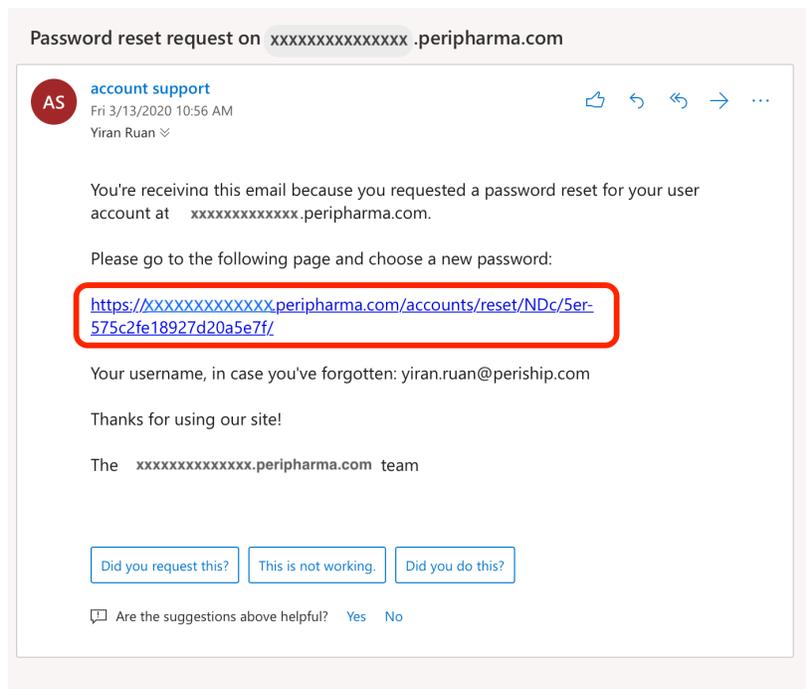
Enter your email address below, and we'll email instructions for setting a new one.

yiran.ruan@periship.com 

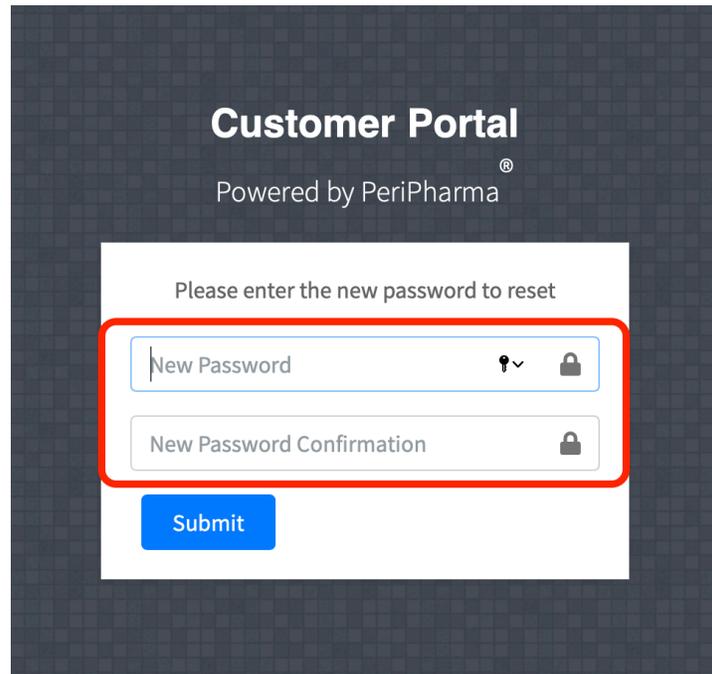
After you click “Send me instructions!”, you will see “Check your inbox” message.



Step 3: Please login to your email account. You will expect to receive the email from PeriShip account support regarding to reset your password. Please click the link that you received in your email.

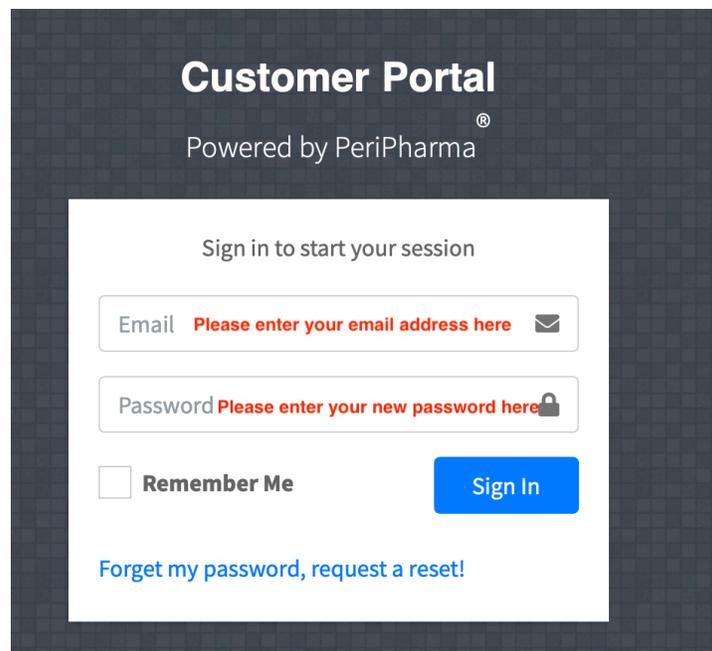


Step 4: Please enter your new password and confirm your new password. Then, click “Submit”.



The screenshot shows the 'Customer Portal' interface, powered by PeriPharma. The main heading is 'Customer Portal' with a registered trademark symbol. Below it, it says 'Powered by PeriPharma'. The central instruction is 'Please enter the new password to reset'. There are two input fields: 'New Password' and 'New Password Confirmation', both with lock icons on the right. A blue 'Submit' button is located below the fields. A red rectangular box highlights the two password input fields.

Step 5: After you have reset your password, it will bring you to the login page again. Please enter your email and your new password to login to the operational portal. Then, click “Sign In”.



The screenshot shows the 'Customer Portal' interface, powered by PeriPharma. The main heading is 'Customer Portal' with a registered trademark symbol. Below it, it says 'Powered by PeriPharma'. The central instruction is 'Sign in to start your session'. There are two input fields: 'Email' with a red error message 'Please enter your email address here' and an envelope icon, and 'Password' with a red error message 'Please enter your new password here' and a lock icon. Below the fields is a checkbox labeled 'Remember Me' and a blue 'Sign In' button. At the bottom, there is a blue link that says 'Forget my password, request a reset!'.